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New Directions Behavioral Health Chooses Compliance 360 for Contracts and Compliance Management

ATLANTA – November 30, 2005 – Compliance 360, a leading provider of governance, risk and compliance management (GRC) software today announced that New Directions Behavioral Health has deployed its enterprise GRC solution. The system will help New Directions manage key accreditation standards and contracts across the entire enterprise.

New Directions Behavioral Health must manage compliance activities related to multiple accreditation organizations including the National Committee for Quality Assurance (NCQA) and the Utilization Review Accreditation Commission (URAC) in addition to state and federal laws. The Compliance 360 GRC solution helps New Directions automate processes and more effectively track all the documentation associated with regulations and standards. "With Compliance 360, we have access to the databases we need to keep up with the accreditation standards. Through this enterprise compliance management platform we can link actual policies, procedures, letters and contracts to either accreditation standards or to particular laws and regulations to reflect just what we have in place to support those standards and prove compliance," says Sheryl Feutz-Harter, Vice President & General Counsel/Compliance and Privacy Officer, New Directions.

"New Directions had two business drivers prompting our search for a GRC solution," says Feutz-Harter. "Obviously, the need to maintain compliance with laws and regulations was a key concern, but there was also the need to use advanced technology for accreditation surveys. That's a significant advantage of the Compliance 360 system. Now we have direct links with accreditation bodies so that data can be automatically converted for submission."

In addition to compliance management, New Directions will also use the Compliance 360 automated contracts management platform. With it, New Directions is able to monitor terms and conditions and alert users before contracts automatically renew.

New Directions is rolling out the Compliance 360 system in a phased-in manner, but ultimately plans to have a fully integrated enterprise-wide system that replaces current departmental solutions. "Through Compliance 360, we are able to address our compliance management responsibility with an integrated approach. To the extent that a specific project relates to a contract, an accreditation standard or a compliance issue, then that project is all part of the same system. Rather than having four systems within the corporation, we have one system and therefore; better integration across the enterprise to more effectively address our overall compliance," says Feutz-Harter.

About New Directions Behavioral Health

New Directions provides managed behavioral health care and employee assistance services to more than 1 million members nationwide, with a network of credentialed providers in all 50 states.

Client companies include HMO, POS and PPO health plans, self-funded employers, union trusts, local and state governments, and employers across a broad spectrum of industries. For more information, please visit www.ndbh.com.

About Compliance 360

Compliance 360 helps companies address the most important facets of an effective governance, risk and compliance management program. Compliance 360 solutions allow customers to manage risk and improve efficiencies in implementing governance policies while enhancing the ability to monitor and enforce compliance across the entire enterprise. Compliance 360 has headquarters in Atlanta, GA and serves over 200 customers in complex business environments like healthcare, financial services, managed care, life sciences and pharmaceutical manufacturing. For more information, visit Compliance 360 at www.compliance360.com.

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