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## **Compliance 360 Earns Top Honors for Customer Satisfaction in Report Published by a Leading Independent Research Firm**

**ATLANTA – Dec. 1, 2011** – [Compliance 360](#), bringing order and efficiency to the complexity of compliance, today announced that it has received the highest scores for customer satisfaction among all vendors included in the “The Forrester Wave™: Enterprise Governance, Risk and Compliance Platforms, Q4 2011,” published by Forrester Research, Inc. on November 30, 2011. The report noted that, “Compliance 360 earned the highest customer satisfaction scores in our evaluation, including top marks for vendor relationship.”

“We are pleased to be ranked very competitively in the product and strategy categories, and we are especially proud to earn the highest marks for customer satisfaction in the industry’s most comprehensive evaluation of enterprise GRC vendors,” said Steve McGraw, President and CEO of Compliance 360. “The Forrester Wave research process for eGRC is very thorough, including extensive product functionality evaluations, analysis of product roadmap and strategic vision, and the all-important assessment of customer success and satisfaction. All the top GRC vendors have strong product features, but it is our customer service that sets us apart. There is no better gauge of success, than the success and satisfaction of a vendor’s customers. The entire team here at Compliance 360 is very proud to earn this distinction.”

“I’m not at all surprised to see Compliance 360 atop the customer satisfaction ratings,” said Steve Bunde, Senior Director, Office of Integrity and Compliance and Internal Audit, HealthPartners. “Having used their GRC solutions since 2003, we consider Compliance 360 as a dedicated partner. They have always been highly responsive and committed to understanding our most pressing industry issues and providing creative, cost-effective solutions.”

### **About Compliance 360**

The original Governance, Risk and Compliance (GRC) software company born in the cloud, [Compliance 360](#) brings order and efficiency to the complexity of enterprise governance, risk management, compliance and audit management. Compliance 360’s software and services enable people to organize and control their internal processes to ensure compliance and minimize risks to their business performance, corporate image and shareholder value. The cloud-based Software-as-a-Service (SaaS) design and delivery allows all this to happen securely with minimal IT infrastructure costs. The compliance 360 family of [GRC software applications](#) includes [regulatory compliance software](#), [policy management software](#), [internal audit software](#), [incident management software](#), [ERM software](#) and a wide variety of specialty applications. More than 250,000 professionals every day in financial services, insurance, healthcare, distribution and other regulated industries rely on Compliance 360 to protect their reputations and brands. See [www.compliance360.com](http://www.compliance360.com) for more.

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